

**CLIENT SATISFACTION QUESTIONNAIRE**

**ATTORNEY-CLIENT COMMUNICATION: THIS DOCUMENT AND ITS CONTENTS  
CONSTITUTE LEGALLY PRIVILEGED INFORMATION**

Client's Name: Shawni Date: 3/3/15

Why did you choose the office of Gipson, Norman & Root to represent you? \_\_\_\_\_

Dustin & Misty Todd referred me

Please describe your experience with this law firm. Great

On a scale of 1 to 5 with 5 being excellent, how would you rate our attorney and office staff in the following categories?

Professional Conduct:	1	2	3	4	5
Knowledge & Expertise:	1	2	3	4	5
Attorney-Client Communication:	1	2	3	4	5
Timeliness & Efficiency:	1	2	3	4	5

What could this firm do to improve our services? Nothing in my <sup>opinion.</sup> ~~opinion.~~

Please feel free to write any additional comments regarding your experience with our attorney and staff. Loved your front desk ladies.  
They are a great asset to your practice.



We would appreciate it if you would like us on **facebook** at  
<https://www.facebook.com/GipsonNormanAndRoot>

THANK YOU FOR ALLOWING US TO SERVE YOU.

May we use your comments (first name only) in our law firm's advertising?

Yes  No  Signature: Shawn \_\_\_\_\_