

CLIENT SATISFACTION QUESTIONNAIRE

**ATTORNEY-CLIENT COMMUNICATION: THIS DOCUMENT AND ITS CONTENTS
CONSTITUTE LEGALLY PRIVILEGED INFORMATION**

Client's Name: Robert + MARY Date: 4/9/14

Why did you choose the office of Gipson, Norman & Root to represent you? Just a chance decision, you were 4 blocks of our house.

Please describe your experience with this law firm. We had no idea of what we should do to restore our sanity. All the folk we worked with were ~~acceptable~~ helpful and encouraging.

On a scale of 1 to 5 with 5 being excellent, how would you rate our attorney and office staff in the following categories?

Professional Conduct:	1	2	3	4	(5)
Knowledge & Expertise:	1	2	3	4	(5)
Attorney-Client Communication:	1	2	3	4	(5)
Timeliness & Efficiency:	1	2	3	4	(5)

What could this firm do to improve our services? We don't know of anything you could do.

Please feel free to write any additional comments regarding your experience with our attorney and staff. We have sent our daughter to you.

THANK YOU FOR ALLOWING US TO SERVE YOU.

May we use your comments (first name only) in our law firm's advertising?

Yes No Signature: Mary