

Sorry for the delay!
Rebecca

CLIENT SATISFACTION QUESTIONNAIRE

**ATTORNEY-CLIENT COMMUNICATION: THIS DOCUMENT AND ITS CONTENTS
CONSTITUTE LEGALLY PRIVILEGED INFORMATION**

Client's Name: Rebecca Date: 4/20/14

Why did you choose the office of Gipson, Norman & Root to represent you? _____

Referred by Jeth Jones Guilford

Please describe your experience with this law firm. outstanding! Very caring and

supportive.

On a scale of 1 to 5 with 5 being excellent, how would you rate our attorney and office staff in the following categories?

Professional Conduct:	1	2	3	4	<u>5</u>
Knowledge & Expertise:	1	2	3	4	<u>5</u>
Attorney-Client Communication:	1	2	3	4	<u>5</u>
Timeliness & Efficiency:	1	2	3	4	<u>5</u>

What could this firm do to improve our services? None

Please feel free to write any additional comments regarding your experience with our attorney and staff. It made a difficult undertaking as easy as

possible. I've already referred others.

THANK YOU FOR ALLOWING US TO SERVE YOU.

May we use your comments (first name only) in our law firm's advertising?

Yes ✓ No Signature: Rebecca A.