

CLIENT SATISFACTION QUESTIONNAIRE

**ATTORNEY-CLIENT COMMUNICATION: THIS DOCUMENT AND ITS CONTENTS
CONSTITUTE LEGALLY PRIVILEGED INFORMATION**

Client's Name: MIKE Date: 3/3/14

Why did you choose the office of Gipson, Norman & Root to represent you?
 REFERRAL FROM DON KOEHN

Please describe your experience with this law firm.
 PERSONAL BANKRUPTCY

On a scale of 1 to 5 with 5 being excellent, how would you rate our attorney and office staff in the following categories?

| | | | | | |
|--------------------------------|---|---|---|---|---|
| Professional Conduct: | 1 | 2 | 3 | 4 | 5 |
| Knowledge & Expertise: | 1 | 2 | 3 | 4 | 5 |
| Attorney-Client Communication: | 1 | 2 | 3 | 4 | 5 |
| Timeliness & Efficiency: | 1 | 2 | 3 | 4 | 5 |

What could this firm do to improve our services?

Please feel free to write any additional comments regarding your experience with our attorney and staff.

THANK YOU FOR ALLOWING US TO SERVE YOU.

May we use your comments (first name only) in our law firm's advertising?

Yes No Signature: Mike