

**CLIENT SATISFACTION QUESTIONNAIRE**

**ATTORNEY-CLIENT COMMUNICATION: THIS DOCUMENT AND ITS CONTENTS  
CONSTITUTE LEGALLY PRIVILEGED INFORMATION**

Client's Name: JAMES A Date: 3/5/15

Why did you choose the office of Gipson, Norman & Root to represent you? \_\_\_\_\_

You had represented my brother in law, needed to  
reopen that Estate.

Please describe your experience with this law firm. \_\_\_\_\_

Very pleasant, treated me outstandingly!  
made me feel like family!

On a scale of 1 to 5 with 5 being excellent, how would you rate our attorney and office staff in the following categories?

Professional Conduct:	1	2	3	4	5
Knowledge & Expertise:	1	2	3	4	5
Attorney-Client Communication:	1	2	3	4	5
Timeliness & Efficiency:	1	2	3	4	5

What could this firm do to improve our services? \_\_\_\_\_

Keep doing what you are doing!

Please feel free to write any additional comments regarding your experience with our attorney and staff. \_\_\_\_\_

I want to thank SANDY ROOT!  
she is Great!




We would appreciate it if you would like us on  at

<https://www.facebook.com/GipsonNormanAndRoot>

THANK YOU FOR ALLOWING US TO SERVE YOU.

May we use your comments (first name only) in our law firm's advertising?

Yes  No  Signature:  \_\_\_\_\_