

CLIENT SATISFACTION QUESTIONNAIRE

**ATTORNEY-CLIENT COMMUNICATION: THIS DOCUMENT AND ITS CONTENTS
CONSTITUTE LEGALLY PRIVILEGED INFORMATION**

Client's Name: Arthur & Patricia Date: 1-24-14

Why did you choose the office of Gipson, Norman & Root to represent you? _____

Neighbor recommended Gipson & Norman.

Please describe your experience with this law firm. Very pleasant and

helpful.

On a scale of 1 to 5 with 5 being excellent, how would you rate our attorney and office staff in the following categories?

Professional Conduct:	1	2	3	4	⑤
Knowledge & Expertise:	1	2	3	4	⑤
Attorney-Client Communication:	1	2	3	4	⑤
Timeliness & Efficiency:	1	2	3	4	⑤

What could this firm do to improve our services? _____

Please feel free to write any additional comments regarding your experience with our attorney and staff. _____

THANK YOU FOR ALLOWING US TO SERVE YOU.

May we use your comments (first name only) in our law firm's advertising?

Yes No Signature: Arthur & Patricia