

**CLIENT SATISFACTION QUESTIONNAIRE**

**ATTORNEY-CLIENT COMMUNICATION: THIS DOCUMENT AND ITS CONTENTS  
CONSTITUTE LEGALLY PRIVILEGED INFORMATION**

Client's Name: Vicky Date: 3-6-15

Why did you choose the office of Gipson, Norman & Root to represent you? \_\_\_\_\_

I felt you were the best!

Please describe your experience with this law firm. \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

On a scale of 1 to 5 with 5 being excellent, how would you rate our attorney and office staff in the following categories?

Professional Conduct:	1	2	3	4	<u>5</u>
Knowledge & Expertise:	1	2	3	4	<u>5</u>
Attorney-Client Communication:	1	2	3	4	<u>5</u>
Timeliness & Efficiency:	1	2	3	4	<u>5</u>

What could this firm do to improve our services? \_\_\_\_\_

\_\_\_\_\_

Please feel free to write any additional comments regarding your experience with our attorney and staff.

You all were there for me through this long process & felt like you were in a way - listened family. I will forever be grateful!



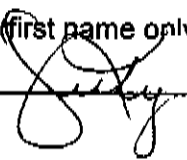
We would appreciate it if you would like us on  at

<https://www.facebook.com/GipsonNormanAndRoot>

THANK YOU FOR ALLOWING US TO SERVE YOU.

May we use your comments (first name only) in our law firm's advertising?

Yes  No  Signature: \_\_\_\_\_

A handwritten signature in black ink, appearing to be "Sally", written over a horizontal line.