

CLIENT SATISFACTION QUESTIONNAIRE

ATTORNEY-CLIENT COMMUNICATION: THIS DOCUMENT AND ITS CONTENTS CONSTITUTE LEGALLY PRIVILEGED INFORMATION

Client's Name: Nettie Date: 3/7/15

Why did you choose the office of Gipson, Norman & Root to represent you? _____

I had used them once before many years ago and was very well satisfied

Please describe your experience with this law firm. My experience was

rather awesome! I was rather nervous as I had no idea how to handle my situation. Mr. Root set me at ease and helped me tremendously.

On a scale of 1 to 5 with 5 being excellent, how would you rate our attorney and office staff in the following categories?

Professional Conduct:	1	2	3	4	<u>5</u>
Knowledge & Expertise:	1	2	3	4	<u>5</u>
Attorney-Client Communication:	1	2	3	4	<u>5</u>
Timeliness & Efficiency:	1	2	3	4	<u>5</u>

What could this firm do to improve our services? I have no comments at this time.

Please feel free to write any additional comments regarding your experience with our attorney and staff. Both, attorney and staff were very helpful. I am a Christian lady and know someone above was looking out for me. Thank you so much!!



We would appreciate it if you would like us on  at

<https://www.facebook.com/GipsonNormanAndRoot>

THANK YOU FOR ALLOWING US TO SERVE YOU.

May we use your comments (first name only) in our law firm's advertising?

Yes No Signature: Nettie _____