

CLIENT SATISFACTION QUESTIONNAIRE

ATTORNEY-CLIENT COMMUNICATION: THIS DOCUMENT AND ITS CONTENTS
CONSTITUTE LEGALLY PRIVILEGED INFORMATION

Client's Name: DONALD Date: 2/7/14

Why did you choose the office of Gipson, Norman & Root to represent you? I THINK
YOUR FIRM WAS FOUND ON THE INTERNET.

Please describe your experience with this law firm. VERY GOOD EXPERIENCE
I WOULD HIGHLY RECOMMEND YOUR SERVICES TO ANY ONE I
KNOW NEEDING THEM.

On a scale of 1 to 5 with 5 being excellent, how would you rate our attorney and office
staff in the following categories?

Professional Conduct:	1	2	3	4	5
Knowledge & Expertise:	1	2	3	4	5
Attorney-Client Communication:	1	2	3	4	5
Timeliness & Efficiency:	1	2	3	4	5

What could this firm do to improve our services? NONE, I WAS VERY PLEASED
WITH YOUR SERVICE

Please feel free to write any additional comments regarding your experience with our
attorney and staff.

THANK YOU FOR ALLOWING US TO SERVE YOU.

May we use your comments (first name only) in our law firm's advertising?

Yes No Signature: [Signature]